



TECHNICIANS IMPACT DIALYSIS OUTCOMES

NANT ANNUAL SYMPOSIUM

TROPICANA HOTEL, LAS VEGAS, NV

20 - 23 MARCH 2018

Both **Nephrology Clinical Technicians (NCT)** who deal directly with patients and **Nephrology Biomedical Technologists (NBT)** who work with dialysis equipment will benefit from this year's symposium. All nephrology technicians and technologists can directly impact dialysis outcomes, and improve the quality of care that their CKD patients receive. Our symposium this year focuses on many ways that technicians can directly - and positively - impact the care of their patients. **This symposium is designed for technicians who genuinely want to improve their skills and knowledge - Will YOU join us?**

DESIGN YOUR OWN PROGRAM!

Select from a choice of four pre-symposium workshops as well as a full day of concurrent sessions to customize your learning experience.

We offer two half-day workshops on Tuesday, 20 March so you can attend both: **Vascular Access: Hands on** and **Chemistry for Biomedical Technologists**. We also offer two full day workshops: **Mar Cor/B. Braun Water Treatment** and **Fresenius Machine Trouble Shooting**.

Our three day symposium features both general sessions and concurrent sessions for the NCT (clinical) and the NBT (biomedical) technicians. **YOU** choose the sessions that meet your needs as you earn contact hours for recertification.

Register by 28 February to receive FREE business cards!

You can specify name only or your contact information. These business cards can be used to share with others and support your professional networking abilities. Be sure your registration information is your current.

Please check www.dialysistech.NET/events for program updates

This Year's Symposium Features...

General Sessions

Wednesday, 21 March

- * **Medical Director's Point of View** - *Dr. Leslie Wong*
- * **Changes in Healthcare Economics** - *Anthony Messina*
- * **How to Avoid Injuries with Safety Initiatives** - *Larry Park*
- * **Roles of Technicians/Technologists in Patient Outcomes** - *Panel*
- * **There are No Shortcuts to Dialysis Outcomes** - *John Sweeny*

Friday, 23 March

- * **Urine Inspiration: A Patient's Journey through Dialysis** - *Sam Trevino*
- * **How to Communicate Positively & Effectively with Nurses and Physicians for Outcomes** - *Karen Evans & Nicole Martinez*
- * **Avoiding the Pitfalls of Recertification: Your Livelihood Depends on it!** - *Certification Board Panel*

Concurrent Sessions on Thursday, 22 March include a full day of sessions for NCTs (clinical) and NBTs (biomedical) technicians.

FREE LUNCH! Served in the NANT Solutions Center on Thursday, 22 March

NEED CONTACT HOURS FOR CERTIFICATION RENEWAL???

You can earn as many as **25.1** contact hours by attending a full day pre-symposium workshop and all sessions during the symposium.

Come to Club NANT on THURSDAY night! This fun evening features appetizers & cocktails, music & dancing, and door prizes. All sponsored by **GIA Medical**

Don't leave! Be sure your flight does NOT leave **before 1:30 on Friday** to earn the most contact hours!

2018 Schedule at a Glance

Tuesday, 20 March 2018 <i>additional fee; must register in advance</i>		
8:30 am – 12:00 pm	Vascular Access: Hands on Workshop <i>Dr. Shukhart Artikov, Debbie Brouwer-Maier, Forest Rawls</i> 4.2 CH	
9:00 am - 4:00 pm	MarCor / B Braun Water Treatment Workshop 6.6 CH <i>lunch not included</i>	
9:00 am - 4:00 pm	Fresenius Machine Trouble Shooting Workshop 6.6 CH <i>lunch not included</i>	
1:00 pm - 5:00 pm	Chemistry for Biomedical Technologists <i>Joe Johnston and John Sweeny</i> 4.8 CH	
9:00 am - 1:00 pm	NANT Board of Directors Meeting	
Wednesday, 21 March 2018 7.2 CH		
8:00 am - 9:00 am	Medical Director's POV: What the MD needs from staff to improve patient outcomes <i>Dr. Leslie Wong</i>	
9:00 am - 10:00 am	Changes in Healthcare Economics: How this impacts the technicians <i>Anthony Messana</i>	
10:00 am - 10:20 am	Refreshment Break	
10:20 am - 11:40 am	How to Avoid Injuries with Safety Initiatives <i>Larry Park</i>	
11:40 am - 1:00 pm	Lunch	
1:00 pm - 1:45 pm	KCER: CMS Emergency Preparedness Rule Training <i>Beverly Whittet</i>	
1:45 pm - 2:40 pm	Roles of Technicians/Technologists in Patient Outcomes <i>Ruby Omolaja, Elaine Go, Moderated by Danilo Concepcion</i>	
2:40 pm - 3:10 pm	Refreshment Break	
3:10 pm - 4:10 pm	There are No Shortcuts to Dialysis Outcomes: Theory vs. practical vs. policies <i>John Sweeny</i>	
4:10 pm - 5:00 pm	State of NANT and Awards Presentations	
5:00 pm - 7:00 pm	Grand Opening of the Solutions Center - bar sponsored by H&S Technical Services	
Thursday, 22 March 2018 5.8 CH		
	Clinical	Biomedical
8:00 am - 8:45 am	AKI: Acute Kidney Injury <i>Elaine Go</i>	Water Treatment <i>Burke West</i>
8:50 am - 9:35 am	Nutrition on a Budget <i>Frances Rodriguez</i>	Disaster Preparedness <i>Doc Berryhill</i>
9:35 am - 10:20 am	Refreshments in Solutions Center made possible by our Exhibitors	
10:20 am - 11:10 am	Making Dialysis Safer for Patients <i>Stephanie Booth</i>	Exploring OSHA Regulations in Dialysis <i>Larry Park</i>
11:10 am - 1:00 pm	Lunch in the Solutions Center made possible by our Exhibitors	
1:00 pm - 1:45 pm	Vascular Access - <i>Lynda Ball</i>	Evolution of AAMI/ANSI Standards: Harmonizing with ISO <i>Vern Taaffe</i>
1:50 pm - 2:35 pm	Sexuality of the Dialysis Patient <i>Melissa Percy</i>	Biomed: What Would We Do Without You? <i>Mark Gray</i>
2:35 pm - 3:15 pm	Refreshments in Solutions Center	
3:15 pm - 4:05 pm	CMS Survey: What can you expect <i>Karen Evans, Dennis Schell, Danilo Concepcion</i>	
4:05 pm - 5:00 pm	Life Inside a Single Hollow Fiber <i>John Sweeny</i>	
5:00 pm - 6:00 pm	Reception & Door Prize Drawing in the Solutions Center	
7:00 pm - 10:00 pm	Club NANT sponsored by GIA Medical	
Friday, 23 March 2018 3.1 CH		
7:30 am - 8:30 am	Networking Breakfast	
8:30 am - 9:15 am	Urine Inspiration: A Patient's Journey Through Dialysis <i>Sam Trevino</i>	
9:15 am - 10:15 am	How to Communicate Positively & Effectively with Nurses and Physicians for Outcomes <i>Karen Evans & Nicole Martinez</i>	
10:25 am - 11:15 am	Avoiding the Pitfalls of Recertification: Your Livelihood Depends on it <i>Rosa Watson, Karen Evans, Kim Alleman, Jo-Ann B. Maltais, RJ Picciano</i>	

Workshops

TUESDAY

Fresenius Medical Care presents a workshop for technicians to gain in-depth knowledge about troubleshooting their dialysis machines.

The Water Treatment workshop presented by **Mar Cor** and **B. Braun** provides an in-depth overview of a wide range of issues and solutions for both NCTs and NBTs.

The fee to attend either workshop is **\$25/members, \$45/non-member**, which includes refreshment breaks (but not lunch). To ensure your participation, **you must register in advance**.

Full day workshops begin at 9:00 am and have a break for lunch. Full day workshops earn 6.6 contact hours. Two half day workshops begin at 8:30 am and 1:00 and provide a total of 9.0 contact hours. **Space is limited - register NOW!**

NEW THIS YEAR

Vascular Access Hands On Workshop

8:30 am - 12 noon 4.2 contact hours

Fee: \$75 for NANT Members; \$125 for nonmembers

This workshop reviews fistula first catheter, last maturation/healing, and patients on which you will perform one minute checks and confirm with ultrasound. Interventional and surgical procedures will also be covered.

Dr. Shukhart Artikov Interventional Radiologist; Debbie Brouwer-Maier, RN, BSN, Vascular Access and Transonic Clinical Specialist; Forest Rawls, CCHT-A, CHT, FNKF, Vascular Access Coordinator; and dialysis patients from the Las Vegas area.

BACK BY POPULAR DEMAND

Chemistry for Biomedical Technologists Workshop

1:00 - 5:00 pm 4.8 contact hours

Fee: \$50 for NANT Members; \$95 for nonmembers

Joe Johnston, Fresenius Medical Care NA and John Sweeny will cover the language chemists use, water—the universal solvent, water purification, dialysate, cleaning, preventative maintenance and testing.



SCHOLARSHIPS

Each year sponsors make it possible for dozens of technicians to attend NANT's signature event. Scholarships cover registration costs, three nights' lodging at the symposium hotel and a cash stipend.

It's easy to apply for a scholarship. Complete the application along with an essay of up to 250 words explaining why you want to attend the symposium, and submit to NANT by 12 January 2018.

Go to <http://dialysistech.net/education/scholarships> to complete your scholarship application. **Deadline is 12 January 2018**

Featured Speakers

Larry Park, MSPH, CHCM, CPEA, CWCP, CNCI, RPIH



Vice President - Corporate Health, Safety, Environmental Affairs, Engineering, Security & Risk Management
Fresenius Medical Care North America

Larry has been with Fresenius for 30 years. Board certified in hazard control management, health and safety auditing and workers compensation management, he is an authorized OSHA outreach General Industry Instructor. Larry was a contributing author to the *NANT Dialysis Technology Manual for Dialysis Technicians* and to the *CMS Emergency Preparedness for Dialysis Facilities Manual*.

John Sweeny, BS



John Sweeny worked for Baxter Healthcare for more than 30 years. As the Technical Training Manager, John developed a wide range of training programs for both nephrology biomedical technologists (NBT) and nephrology clinical technicians (NCT). His sessions are the most highly rated of the NANT Symposium.

What was the most useful thing you learned at the 2017 NANT Symposium?

I really enjoyed hearing from such distinguished professionals. I loved learning about innovations and the direction dialysis is heading.

Program Highlights

General Sessions

Wednesday, 21 March

Medical Director's POV: What the MD needs from staff to improve patient outcomes

Dr. Leslie Wong, MD, MBA, FASN, Vice Chairman, Cleveland Clinic, Glickman Urological and Kidney Institute

Improving patient outcomes is a team effort. Knowing what your medical director needs is an important first step in improving your patients' outcomes.

Changes in Healthcare Economics: How this impacts technicians

Anthony Messina

Every dialysis unit is impacted by the changing demands from CMS, costs of medications and supplies, not to mention insurance companies. This session is designed to help technicians understand how it impacts you.

How to Avoid Injuries with Safety Initiatives

Larry Park, MSPH, CHCM, CPEA, CWCP, CNCI, RPIH, Vice President - Corporate Health, Safety, Environmental Affairs, Engineering, Security & Risk Management, Fresenius Medical Care North America

From tripping on a misplaced cord to putting your hand in the wrong place at the wrong time - the dialysis unit has lots of opportunities for injuries. This session focuses on how to ensure you go home in one piece!

Kidney Community Emergency Response (KCER) CMS Emergency Preparedness Rule Training

Beverly Whittet, RN, CDN, CPHQ, Special Projects Director, KCER Coordinator, Health Services Advisory Group, Inc.

The new CMS mandate on Emergency Preparedness has a huge impact. During this session, learn about the CMS Emergency Preparedness Rule and how the KCER Program can serve as a resource for your facility and patients.

Roles of Technicians/Technologists in

Patient Outcomes Ruby Omolaja, CCHT, US Renal Care; Elaine Go, Clinical Educator, St. Joseph Hospital; Moderated by Danilo Concepcion, CBNT, CCHT-A, FNKF, Operations Manager, Renal Services, St. Joseph Hospital

This panel will explore the effective ways that both clinical technicians and nephrology technologists can positively impact their patients' outcomes.

There are No Shortcuts to Dialysis Outcomes: Theory vs. practical vs. policies

John Sweeney, BS

Theory doesn't always translate to practice - and policies don't seem to account for the practicalities at hand. This session will review how to ensure that the wrong shortcuts aren't taken that will endanger patient outcomes.

Thursday, 22 March

CMS Survey: What can you expect?

Karen Evans, BSN, DaVita; Dennis Schell, OCDT, CHT, CHBT, BONENT; Danilo Concepcion, CBNT, CCHT-A, FNKF, Operations Manager, Renal Services, St. Joseph Hospital

Every dialysis unit is surveyed every three years. You've heard the horror stories - and sometimes not knowing what will happen is the worst. This panel will address the clinical, physical and biomedical requirements for this important survey.

Life Inside a Single Hollow Fiber

John Sweeney, BS

This session looks at a combination of different processes that you normally don't think about. This different way of looking at dialysis will provide some interesting insights into outcomes.

Friday, 23 March

Urine Inspiration: A Patient's Journey Through Dialysis

Sam Trevino



Working towards improving patient outcomes without including the patient's point of view can easily lead to failure. Sam Trevino's goal is to educate the world about living a full life, in the face of chronic medical challenges.

How to Communicate Positively & Effectively with Nurses and Physicians for Outcomes

Karen Evans, BSN, CHT & Nicole Martinez, BSN, CHT

Dialysis professionals, that began as technicians and are now climbing their career ladder, discuss how technicians can effectively communicate with other members of the health care team to improve patient outcomes.

Avoiding the Pitfalls of Recertification: Your Livelihood Depends on it

Karen Evans, BSN, CHT; DaVita Dialysis; Rosa Watson, CHT, organization; Kim Allerman, NNCC; Jo-Ann B. Maltais, NNCO; RJ Picciano, CHT, BONENT

Every clinical technician is federally mandated to recertify every three years to maintain their certification. This important final symposium session is full of tips and hints about what YOU can do to make the recertification process as easy as possible.



REGISTER ONLINE
www.DialysisTech.NET

Please check www.dialysistech.NET/events for program updates

Program Highlights

NANT Solutions Center

Concurrent Sessions: Clinical

AKI: Acute Kidney Injury

Elaine Go, RN, MSN, CNN-NP, Clinical Educator, St. Joseph Hospital

The incidence of acute kidney injury has increased in recent years, both in the community and in hospital settings. Optimal management of AKI requires close collaboration among everyone participating in the care of the patient.

Nutrition on a Budget

Frances Rodriguez, RND, CSR, Nephrology Dietitian

This session will describe how to help educate and increase diet adherence in patients with financial needs and limited cooking facilities or skills.

Making Dialysis Safer for Patients

Stephanie Booth, BSHCA, Centers for Disease Control, Division of Healthcare Quality and Promotion

Participants will discuss infection control practices in dialysis facilities to reduce infections and how technicians can make a difference. Infection control best practices will be reviewed including principles of infection control in dialysis, environmental disinfection and using CDC tools and checklists to improve practices.

Vascular Access

Lynda Ball, MSN, RN, CNN, FMQAI: ESRD Network 13; President, ANNA

It has been found that the buttonhole technique is a viable technique for reducing pain of cannulation and may help those patients who have needle fears.

Sexuality in Dialysis Patients

Melissa Percy, LCSW, St. Joseph Hospital

Participants will learn to identify the contributing factors to sexual dysfunction in renal patients and reflect on their personal comfort level in discussing issues of sexuality. Learn to apply effective methods of supportive conversation to assist renal patients in finding appropriate resources to address the issue of sexual satisfaction.

Concurrent Sessions: Biomedical

Water Treatment

Burke West, President, Nelson Environmental Technologies, Inc.

Back by popular demand, Burke West will discuss the current technology trends in hemodialysis water treatment, how they impact your clinic and what you can do to prepare for the future.

Disaster Preparedness

Doc Berryhill, Director of Biomed Services, DaVita Kidney Care; Chair, Texas ESRD Emergency Coalition

Disasters and crises have struck numerous areas of the US in the past year; being prepared for an emergency is critical. Patients, facilities and the community must be ready if a disaster occurs.

Evolution of AAMI/ANSI Standards: Harmonizing with ISO

Vern Taaffe, President/CEO, RPC

This session will identify AAMI/ANSI standards, how they evolved, and how they are used by CMS to audit dialysis clinic operations. Changes with the 23500 standards will be discussed.

Exploring OSHA Regulations in Dialysis

Larry Park, MSPH, CHCM, CPEA, CWCP, CNCI, RPIH, Vice President - Corporate Health, Safety, Environmental Affairs, Engineering, Security & Risk Management, Fresenius Medical Care NA

Learn what to expect from an OSHA inspection, your responsibilities and recommendations for handling an inspection at your facility.

Biomed: What Would We Do Without You? Mark Gray, Vice President of Technical Services, Fresenius Kidney Care

Biomedical technicians do the work that keeps everyone working, sometimes the work that no one else wants to do. Maintaining and repairing all dialysis machines, water treatment equipment and reuse equipment; and teaching others about the equipment used in the facility.

The **Solutions Center** focuses on products and services which technicians purchase and use. We kick-off the 2018 Annual Symposium with the Grand Opening of the Solutions Center Wednesday evening, 5:00 pm – 7:00 pm. Come prepared for an evening full of fun and networking. Don't miss your opportunity to meet and greet key industry players.

Representatives from major industry manufacturers and suppliers will be on hand to discuss their products and services with participants.

This is a great opportunity to learn about the latest programs, products and innovations in the nephrology field. Witness demonstrations, pick-up samples and participate in raffles in the Solutions Center.

AGAIN THIS YEAR! Our exhibitors are graciously sponsoring lunch for all participants in the Solutions Center on Thursday, 22 March.

Refreshment breaks throughout the symposium will be held in the Solutions Center

Solutions Center Hours

Wednesday, 21 March

5:00 – 7:00 pm Grand Opening Reception

Thursday, 22 March

9:35 – 10:20 am Refreshments

11:10 – 1:00 pm Lunch

2:35 – 3:15 pm Refreshments

5:00 – 6:00 pm Reception/Raffle Drawings

Interested in exhibiting?

Go to DialysisTech.NET for our exhibitor packet.



Hotel Information



The legendary **Tropicana Resort & Casino** is located among the hottest four corners on the world-famous Las Vegas Strip. Connected by a walkway to the MGM Grand, right across the street and surrounded by New York, New York and Excalibur Casinos on the other corners. This central Strip location offers guests spectacular views of the Las Vegas lights or of the lush, tropical ambiance of the resort's stunning five-acre garden oasis. The Tropicana Resort features over 1,800 spacious, comfortably appointed rooms and luxurious suites for your relaxation and pleasure. It is located close to the McCarran International Airport.

Reserve your room by calling 1.800.634.4000 or by going to **LINK TO COME**. You must identify that you are attending the **NANT 35th Annual Symposium**. Rates cannot be changed at check-in or check-out for guests who fail to identify their affiliation at the time the reservation is made. When you reserve your room by one of these methods, you will be assigned to the newly renovated Club Tower. This 21 story tower is located directly above the convention center, near the pool and gardens. Included in the Club Tower rooms are either a king size bed and pull out sofa, or two queen size beds. *Please note, the less expensive rooms available through internet sites are not as large, nor as conveniently located in proximity to the symposium rooms.*

The NANT room rates are **\$99 single/double** plus 12% occupancy tax and 8.1% sales tax; this rate does not include the daily conference fee of \$10 (includes high speed wireless internet access in your guestroom, 2 bottles of water, fitness center access, local or 800 calls, 2 for 1 show tickets to Laugh Factory Sunday – Thursday and 2 for 1 cocktails at Biscayne from 5 – 8 pm) or applicable taxes. Room rate for Friday and Saturday before or after the symposium is \$146. There is an additional \$25 charge per person over two, up to four to a room. Room availability cannot be guaranteed beyond **26 February 2018**. The hotel requires a one night's deposit, refundable if reservations are cancelled at least 14 days prior to arrival. Guests will be required to submit a valid credit card or \$100 cash deposit at the time of check-in. *If you use a debit card at the time of check-in, the hotel will make an immediate withdrawal of the total fees plus an estimate of your incidental expenses. If you wish to use a debit card, we recommend that you make the \$100 cash deposit as you arrive and only present your debit card upon your departure as you check out.*

MAKE YOUR HOTEL RESERVATIONS ONLINE BY GOING TO

<https://tinyurl.com/yc8c3bl4>

I learned many great and helpful things. It's hard to choose just one. I feel that the information that is shared during the meetings is wonderful.

REGISTER ONLINE
www.DialysisTech.NET

Learned about the new trends on water purification technologies, and reinforcement of dialysis knowledge in general - both clinical and biomedical.

The Fine Print

WHAT IS INCLUDED IN YOUR REGISTRATION

The Full Symposium Registration includes all educational programs and social events from Wednesday at 8:00 am through Friday at 11:30 am. Daily registration for each day includes all educational programs and social events held on that day.

CANCELLATION LIABILITY

In the event of cancellation of the symposium for any reason, the National Association of Nephrology Technicians / Technologists liability is limited to the return of the symposium fee.

CANCELLATION POLICY

A cancellation fee of 25 percent will be charged for all cancellations made after **7 March 2018**. All cancellations must be in writing. Confirmed registrants who fail to attend and did not cancel prior to **16 March 2018** are liable for the entire symposium registration. You may, if you wish, send a substitute.

CONTINUING EDUCATION CONTACT HOURS

Earn up to **16.1** continuing education contact hours by attending **every** session during the symposium, and up to an additional **9.0** contact hours for Tuesday workshops.

NANT is approved as a provider of continuing education by the California Board of Nursing, provider number CEP 16924. The Board of Nephrology Examiners, Nursing and Technology (BONENT), the National Nephrology Certification Organization (NNCO) and the Nephrology Nursing Certification Commission (NNCC) accept contact hours received at this meeting.

QUESTIONS?

Email nant@meinet.com or call **877.607.NANT**

REGISTER BY 28 FEBRUARY
TO GET
FREE BUSINESS CARDS!

Symposium Registration Form

FIN number for voucher use
only: 14-1722307



1 Please type or print:

Member ID number

First Name

Last Name

Employer

Employer City and State

Preferred Street Address

City, State, Zip, Country (If not USA)

Telephone

E-mail

To Register

Mail registration form and all payments to:
11 W Monument Ave., Suite 510
Dayton, OH 45402-1233



To use your MasterCard or Visa:
www.DialysisTech.NET



Fax registration form to 937.586.3699



**Register by 28 February
for FREE business cards!**

2 Please register me for:

Pre-Symposium Workshops Tuesday

Not included in symposium registration fee.

- Fresenius Machine Troubleshooting**
\$25 member / \$45 nonmember \$ _____
- MarCor/B Braun**
\$25 member / \$45 nonmember \$ _____
- Vascular Access: Hands on Workshop**
\$75 member / \$125 nonmember \$ _____
- Chemistry for Biomedical Technologists**
\$50 member / \$95 nonmember \$ _____

Symposium Registration

Register for EITHER full symposium or daily registration, not both !

- Full Registration - NANT Member** \$345 \$ _____
- Full Registration - Non-Member** \$440 \$ _____
- Full Registration - Student*** \$195 \$ _____

Daily Registration - NANT Member

- **All day Wednesday** \$195 \$ _____
- **All day Thursday** \$195 \$ _____

Daily Registration - Non-Member

- **All day Tuesday** \$295 \$ _____
- **All day Wednesday** \$295 \$ _____

Individual NANT Membership** \$ 50 \$ _____

Total Enclosed \$ _____

* Students must submit a copy of current student ID with registration.

** Choose NANT membership and pay the member registration fee.

Special Accommodations

If you require special accommodations for a disability to attend this symposium, please check the box above. We will contact you to discuss this further.

3 Please check the method of payment below

- Payment enclosed.** Please make checks payable to NANT
- Please invoice** against Purchase Order number:

MUST INCLUDE A COPY OF PURCHASE ORDER

American Express payment ONLY:

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Code Exp Date

Signature

Save Money!

You may pay for your membership and immediately qualify for the member registration rate. Call NANT at 877.607.6268 for details.

USE our online registration to pay with Visa or MasterCard.

Questions?

Call



937.586.3705 Or
877.607.NANT
(6268)

www.DialysisTech.NET



25.1
CONTACT HOURS
BY ATTENDING SESSIONS
AND MONDAY WORKSHOPS
See inside for details!

National Association of Nephrology Technicians / Technologists

35TH ANNUAL SYMPOSIUM

20-23 March 2018 | The Tropicana Hotel | Las Vegas

FEATURED SPEAKERS

Kim Alleman, NNCC | Dr. Shukhart Artikov | Doc Berryhill, DaVita | Stephanie Booth, Centers for Disease Control | Mark Gray, Fresenius Medical Care | Joe Johnston, Fresenius Medical Care | JoAnn Maltais, NNCO | Tony Messana | Larry Park, Fresenius Medical Care | RJ Picciano, BONENT | John Sweeny | Sam Trevino | Burke West, Nelson Environmental Technologies | Beverly Whittet, KCER | Dr. Leslie Wong, Cleveland Clinic



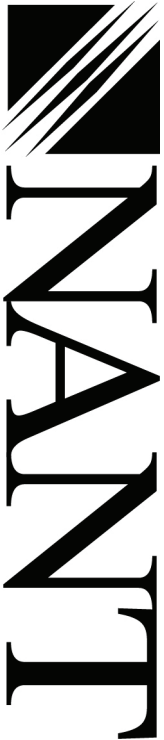
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TECHNICIANS IMPACT DIALYSIS OUTCOMES

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